



## JOB DESCRIPTION

<b>JOB TITLE: YOUTH OUTREACH OFFICER</b>	<b>REPORTS TO: YOUTH OUTREACH CO-ORDINATOR</b>
<b>JOB HOLDER: VACANT</b>	<b>DIRECTORATE: DEVELOPMENT TEAM</b>

### JOB PURPOSE:

To engage young people and youth-facing professionals in the region of Hull and surrounding areas on the topic of problem gambling and harm prevention through promotion, arrangement and delivery of GamCare's young people's workshops and staff training sessions. The content of these sessions is already established across four regions. The successful candidate will join an enthusiastic and friendly team of facilitators working across Britain.

The role will be 0.4 FTE, requiring a commitment of two days per week. The role is initially for 1 year with a view of extending for two years.

### RESPONSIBILITIES:

#### CORE

- Establish the reputation of the GamCare Youth Outreach programme in youth work settings across Hull and surrounding areas.
- Promote, arrange and deliver half-day training sessions in problem gambling identification and brief advice to youth-facing professionals (e.g. youth workers, teachers, social workers) in Hull and the surrounding areas.
- Promote, arrange and deliver young people's workshops in building knowledge and critical thinking to enable safer gambling to 11-19 year olds in Hull and surrounding areas
- Maintain accurate records and provide statistical information required to assist delivery and evaluation.
- Be a point of contact for people interested in GamCare's young people's projects in Hull and surrounding area
- Be part of the Youth Outreach Project Group meetings on a quarterly basis, contributing feedback about your region and suggestions for improvements/amendments to content and strategy
- Understand responsibilities to Child Protection and Safeguarding, promoting children and young people's welfare in relation to all advice, support, interventions and services described above.

## **COMMUNICATION AND RELATIONSHIPS:**

- Communicate effectively, sensitively and empathetically with young people from different backgrounds, ensuring practice is sensitive to the diverse needs of all individuals.
- Communicate effectively and maintain positive and supportive working relationships with clients, colleagues and professionals from other backgrounds.
- Champion the Youth Outreach Programme, GamCare Services and the subject of problem gambling across a range of regional stakeholders and be a point of reference for local services looking to develop their knowledge and understanding of the issue.
- Liaise directly with GamCare's local services in Hull and ensure the referral pathway into the service is understood and articulated to trainees.
- Undertake other duties and responsibilities in keeping with the nature of this post as maybe required from time to time e.g. giving information to local news agencies

## **Person Specification: Knowledge, Skills, Experience**

### ***Essential***

#### **Knowledge**

- Knowledge of learning and development approaches and tools
- Knowledge of project facilitation techniques
- Knowledge of youth work approaches
- Knowledge of youth-facing workforce structures
- Knowledge of safeguarding
- Knowledge of risks and impacts of mental health issues / addictions

#### **Skills**

- Excellent Project facilitation skills
- Excellent public speaking and presentation skills
- Good IT skills, including data entry
- Ability to establish and maintain good external relationships with third parties
- Proven self-starter, confident and able to develop, assess and evaluate different project options
- Ability to act as ambassador for the programme across different settings and stakeholders
- Genuine interest in working with young people and making positive change in a community
- Ability to take a non-judgemental approach to gambling, problem gambling and problem gamblers

**Experience**

- Experience with delivering training products
- Experience promoting services and engaging specific audiences
- Experience of working with young people or in youth settings

***Desirable***

- Understanding of addictions in general understanding of problem gambling
- Experience of working with those affected by addictions in general or problem gambling
- Training qualifications
- Youth work qualifications

**SIGNATURES:****JOB HOLDER:** \_\_\_\_\_**DATE:** \_\_\_\_\_**MANAGER:** \_\_\_\_\_**DATE:** \_\_\_\_\_