



## GamCare Social Responsibility and Problem Gambling Awareness Workshop

GamCare is a UK charity providing information, help and support for those affected by problem gambling. GamCare works with the Betting & Gaming Industry throughout the UK and Europe to provide GamCare Social Responsibility Training and GamCare Certification.

The aim of GamCare Social Responsibility Training is to assist those who work in the Betting and Gaming Industry to gain a better knowledge and understanding of Social Responsibility and to raise awareness of problem gambling and support available.

Problem gambling issues will be presented as a complex and multi-dimensional activity that is not always easily identifiable in the context of your business.

*Participants are awarded a personal GamCare Certificate of Attendance.*

10:00	Welcome and Introductions
10:30	What is problem gambling? (exercise) Expectations and aims of training GamCare Service Update ( <i>Advice, Intervention tools and treatment</i> )
11:30	BREAK
11:45	The gambler and the problem gambler Signs, symptoms and common beliefs Affected others
12:30	LUNCH
13:15	Social Responsibility Roles and Responsibilities Players protection tools
14.30	BREAK
14:45	Social responsibility in action LCCP Social Responsibility (why do it)
15:45	Revisit expectations Evaluation ( <i>participant feedback</i> )
16:00	Close